Type of Meeting: Virtual Human Rights/CR Committee Meeting & Consumer/Family Advocacy Committee Meeting/Safety Committee

Invitees: Employees, Stakeholders, and Guest/Members

Agenda Topics:
1. Introductions
2. Review of Agenda
3. Confidentiality/HIPAA Agreement
4. Committee Member Form (if applicable)
5. Client Satisfaction Survey
6. Consumer Handbook
7. Consumer Rights/Coloring Handbook/Flyer
8. Restrictive Interventions—None Reported
9. Review on Rights Restrictions on Programs—Day Supports, including Daily Reminders
10. Areas of Human Rights Committee to Review
   - Complaints—(0) Quality Care Concerns; (1) Consumer Complaints
   - Incidents—(10)
   - Appeals—None to Report
   - Any Breach of Confidentiality Issues—(0)
   - Investigations—None to Report
   - Use of Protective Devices—None to Report
   - Behavioral Plans—None to Report
11. Accommodations—Request for Cleaning Supplies, Tissue/Paper Towels, IT Issues, Entertainment Supplies, first aide, face masks, hand sanitizer, safety equipment, appliance, office furniture
12. Consumer Suggestions—None
13. Fire Drills—All drills conducted no concerns was reported.
14. Health & Safety Form Summary—No Health/Safety Concerns to report during this quarter.

Education/Training
- Flyer on Medicaid Fraud and Abuse
- Medicaid Transformation

Updates
- 3rd Quarter Newsletter 2020
- Covid 19 CDC Guideline regulations

Suggestions
- Any other suggestions?

Light Refreshments
Door Prizes
Client Rights/Human Rights Committee should discuss the following topics at meetings:

- Discuss Operation Procedures for the Committee
  - Meet Quarterly
  - Location must be in NC
  - Training with members at least annually
  - Compliance with confidentiality rules
- Discuss areas of concerns for the Committee review at meetings.
  - Complaints
  - Quality of Concern Issues
  - Abuse, Neglect and Exploitation
  - Any Breach of confidentiality
  - Client Rights Issues
  - Incident Reports
  - Policy & Procedures involving Human Rights
  - Appeal/investigations
  - Use of Protective Devices
  - Behavioral Plans